

Senior Release Manager

Experienced release manager with over 15 years of expertise in software engineering and release management. Skilled in identifying risks and resolving complex issues, designing and implementing effective solutions, and leading cross-functional teams through critical phases of the project lifecycle. Deep knowledge of software development life cycle processes and methodologies. Key achievements include enhancing release stability and automation, achieving a 73% reduction in rollbacks in 2022. Looking to apply this expertise in a dynamic role, contributing to both startup and enterprise application development.

CORE COMPETENCIES:

Business Process Consulting, Program Management, Release Management, Risk Management, Change Management, Project Scope Definition, SDLC, Agile, Scrum, Waterfall, Cross-functional Team Leadership, and Negotiation Skills.

PROFESSIONAL EXPERIENCE:

MongoDB

Remote | Jun 2023 - Feb 2025

Senior Release Manager

- Collaborated with the Server Engineering team to manage regular releases for MongoDB versions, including current and legacy versions.
- Improved internal release tools using Python to streamline releases and increase efficiency.
- Assessed the priority and severity of issues found internally and reported by support teams, collaborating with engineers to ensure prompt resolutions and a stable release cycle.
- Orchestrated collaborative sessions with DevOps teams to identify areas for improvement and established a feedback loop that fostered a culture of continuous improvement, ultimately enhancing team collaboration and release stability.
- Coordinated with Cloud, Support, and SDET teams to maintain release quality.
- Facilitated the release of major product versions in 2023-2024.
- Maintained and optimized the release process, enforcing best engineering practices to improve engineering team performance.
- Mentored a colleague to enhance Python skills, fostering team growth and technical knowledge.
- Partnered with Engineering Directors and Technical Program Managers to ensure smooth and timely releases.
- Conducted funnel interviews for new release team members and helped ramp up engineers joining the release team from other teams.

Evernote Corporation

Redwood City, CA | Feb 2018 - Feb 2023

Release Manager

- Maintained in-depth knowledge of Evernote desktop, mobile, and web app, platform and tools. Predicted complexities and challenges to proactively work with internal and external stakeholders for mitigation.
- Led end-to-end technical program management for complex, cross-functional projects involving web and mobile applications.
- Advocated for new tools and processes to improve release stability and automation.

- Utilized deep technical domain expertise to drive technical strategy, planning, and execution in partnership with engineering teams.
- Introduced and supported Dogfooding, Beta, and General Audience release for different functional features in desktop and mobile applications.
- Coordinated timely content delivery to market, ensuring high quality and transparency resulting in 70+ stable releases in 2021-2022.
- Set metrics and dashboards to monitor and assess the quality and stability of the new software release to bring SLO to 99.5% from 97% before change.
- Reduced the number of release rollbacks by 73% in 2022 by designing a bug prioritization matrix for the post cutover issues.
- Aggregated team processes by analyzing bottlenecks and implementing agile methodology resulting in a 30% reduction in product turnaround time.
- Facilitated and maintained strong communication channels among cross-functional teams, ensuring efficient collaboration and timely resolution of issues.
- Administered and evaluated product roadmaps to streamline and prioritize QA and technical support backlog tickets resulting in a 40% elimination of backlogged items.
- Led Evernote's desktop app accessibility requirements implementation as a Program Manager..
- Managed a team of 10 onshore and offshore QAs in testing 8 software releases, ensuring timely delivery and minimal errors.

EPAM Systems Inc.

SF Bay Area, CA | Jan 2014 - Feb 2018

Lead Software Engineer

- Headed Global Assessment Committee and championed a training program to assist front-end departments in learning accessibility basics and best principles.
- Supervised, managed, and supported a team of senior-level software engineers, assuring work meets technical requirements and timely completion of projects for Goldman Sachs and Google.
- Continuously monitored project progress and made adjustments as needed to ensure successful completion.
- Designed an internal accessibility training program resulting in competence improvement of 70% across front-end departments.

EPAM Systems Inc.

Minsk, Belarus | Jan 2011 - Feb 2014

Senior Software Engineer

- Led a team of on-site and off-site developers to implement projects for international clients such as NBC Universal, Sephora, TUI, OVUM, and The Cools.
- Represented EPAM management in meetings with client teams.
- Became SME on best practices for the web development available. Collaborated with the UX design team to examine the existing projects to identify errors in markup, styles, and color schema.

EDUCATION:

M.S. in Computers Systems & Networks

Belarusian State University of Informatics and Radioelectronics - Minsk, Belarus